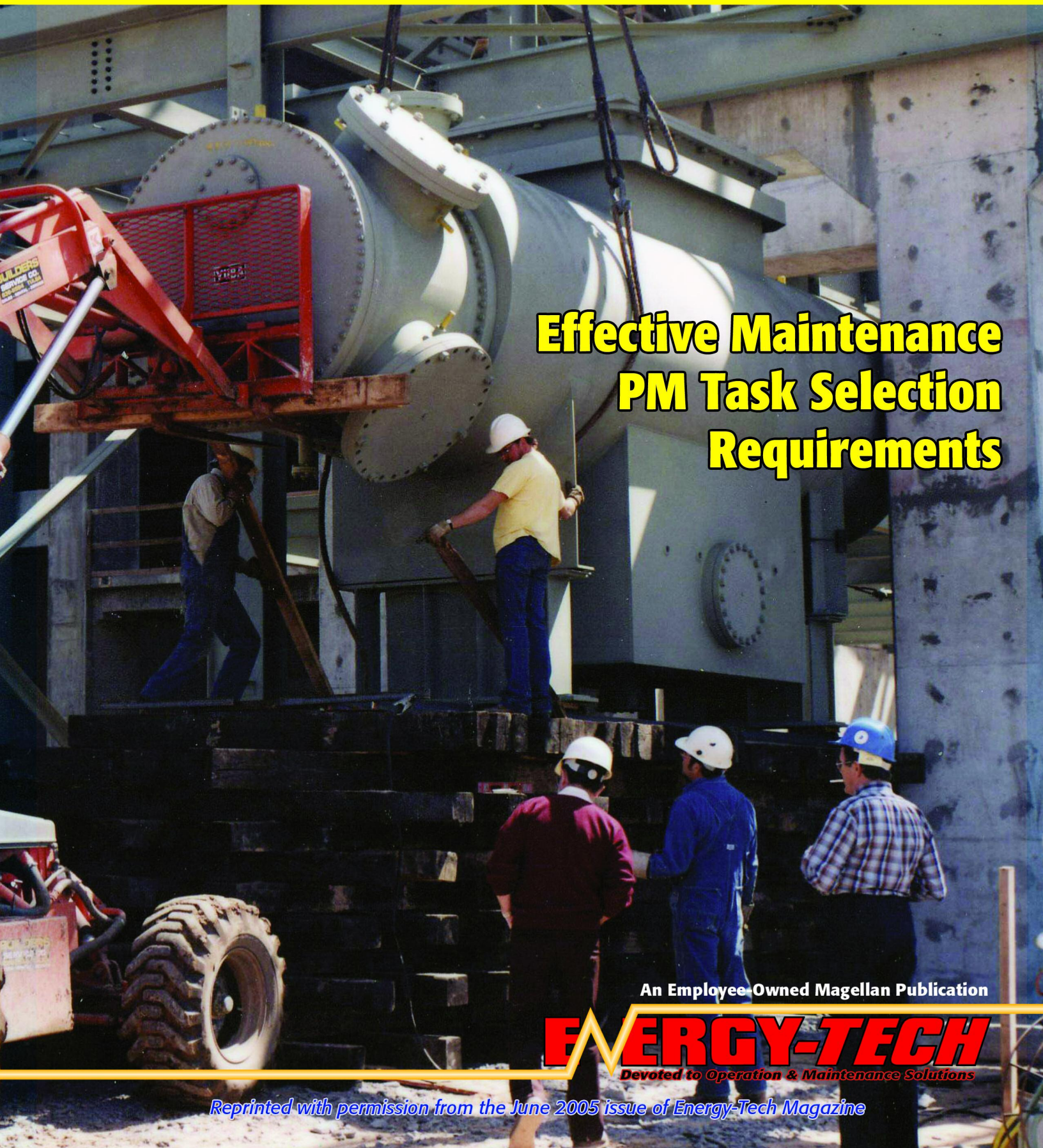


CORE, Inc.



**Effective Maintenance
PM Task Selection
Requirements**

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Effective Maintenance PM Task Selection Requirements

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and W.H. Magninie

Selecting PM tasks for industrial maintenance plans has always been hard work. Identifying critical equipment failures requires focus. Picking effective tasks demands insights. Packaging selected tasks for implementation involves selling process stakeholders and demands even more time. Automating task selection offers many subtle benefits. These include standardization, faster development, improved consistency, and final tasks that more faithfully identify and address likely failures. This article describes a streamlined Reliability Centered Maintenance (RCM)-based PM development project. Streamlined analysis software – RCMtrim™ (Trim) complemented the process.

Reliability-Centered Maintenance (RCM)

In the mid-1970s, RCM emerged as a proven aviation maintenance development process that had helped airlines improve operating reliability and reduce costs. RCM has not been widely adopted by other industries, however. The reasons include the inherent complexity of other industrial environments, such as electric generation, training requirements and work culture. Effective task selection requires statistical risk awareness, engineering knowledge, and plant operating experience. Senior maintenance workers become the planners and schedulers who select, package, and implement maintenance PM tasks. While their assignment facilitates maintenance development, it skirts difficult preventive maintenance (PM) task selection and implementation.

Traditionally, planners reviewed plant system equipment lists, pulled O&M manuals, and selected manufacturer-recommended tasks. This led to bulky, excessive PM programs. Just as auto owners never literally implement owner manual PMs, plants never exactly implemented vendor-recommended equipment PM programs. Resources simply weren't available. For just one large centrifugal compressor, a manufacturer recommended over 120 separate tasks! Upon review, these shrank to fewer than 20. Virtually all could be performed less frequently. Daily monitoring

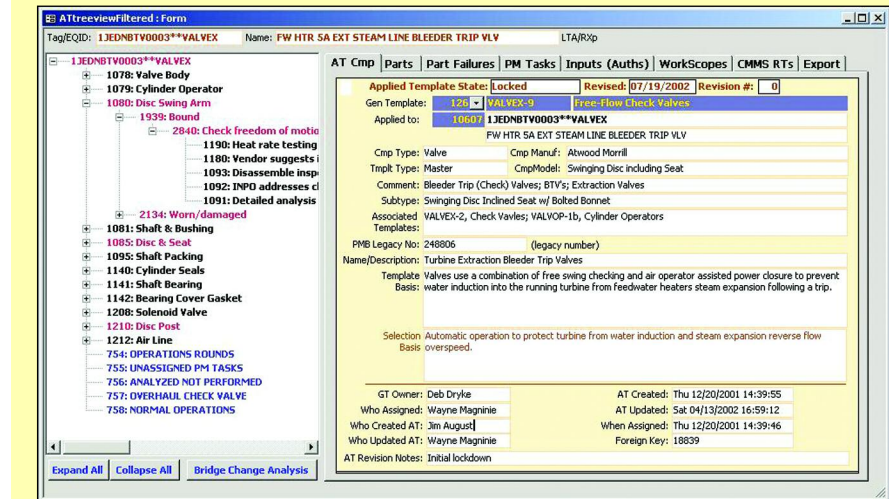


Figure 1: PM Task Selection

reduced the original hard-time specified tasks to a fraction. Time and again PM implementation audits show low PM performance rates in fully-developed programs (i.e., under 10 percent of the specified work completed as scheduled). Low PM completion rates characterize mature, traditional maintenance programs.

This is the maintenance story, over and over. What causes such huge discrepancies between intended and implemented PM program scopes? Most often, PM developers lack the technical skills and contextual knowledge to select applicable, effective PM tasks. Crafts people can readily identify failures, but effective PM selection requires technical failure analysis. Engineers must assess risk, define dominant failure modes, specify objective failure limits, and plan tasks that mitigate failure. Failure prevents equipment from fulfilling required functions. Preserving critical functions achieves operating objectives. Failures as slight as an alarm annunciator indicator lamp out, or major as a shed turbine blade, cause functional failures.

RCM captures the designer's thoughts in PM. A designer selects equipment to fulfill system design requirements, specifying redundancy, instrumentation, calibration, diagnostics and maintenance. The reliability engineer must also select PM tasks based

upon risk. Risk-based task selection distinguishes RCM from other PM program development methods. That explains the difficulty applying RCM task selection principles and why RCM analysis sometimes bogs down.

Major Steps

Maintenance program development involves three simple steps: 1) Selecting the components, 2) Selecting component PM tasks, and 3) Packaging results to implement.

1) Selecting Components

Components that directly support system functions have been called "significant," "important," "critical," "essential," and "key". This equipment compromises system critical functions through single failure. Though terms can vary, single failure qualification is important; equipment that can't compromise system functions in single failure drops to a lower status. It becomes non-critical, to be addressed by a program of no scheduled maintenance, i.e., run-to-failure. This equipment can be safely, cost-effectively maintained upon engineering failure discovery. Run-to-failure equipment makes up most equipment in any complex industrial facility, and supports a strategy of no scheduled maintenance. Engineers should use run-to-failure equipment to their advantage

building a maintenance strategy. Using inherent design characteristics, they reduce maintenance costs and improve reliability. This is the essence of RCM.

“Single-failure” criteria generate concise critical equipment lists. Excluding non-critical equipment from scheduled maintenance focuses on remaining critical equipment. Assigning risk by safety, operations, or cost (SOC) class ranks system failure risks. Risk differentiates equipment that can benefit from scheduled maintenance from that which can’t, ranking relative equipment functional value. Developing a risk profile for evaluating failed equipment during plant operations guides workers. Besides complementing the PM plan, the risk profile prioritizes failed equipment for condition-directed maintenance. Following the designer’s logical intentions providing margin and spares, the risk profile identifies plant design depth for efficient maintenance. Using design depth manages risks and develops efficient maintenance plans.

Effective maintenance programs dictate resource scheduling. By focusing on single failures, programs avoid unnecessary resources addressing improbable, coincident multiple-failures. Reduced scope obligates performing timely condition-directed maintenance. Scheduled maintenance uncovers equipment needing maintenance. Discovered, that maintenance must be performed or functional failures will eventually result. PM and condition-directed maintenance performance complement each other closely and must be nearly 100% complete!

Failure effects reveal critical equipment. Critical equipment failures affect safety, operations, or cost goals, which can be ranked and coded mnemonically as “S,” “O,” and “C.” This simple coding scheme reflects three criticality classes excluding non-critical –“X”. These classes separate qualitative failure effects by orders of magnitude. Safety losses are at least ten times as risky as operational ones; operational loss costs outweigh maintenance costs by at least another factor of ten, when ultimately reduced to a common cost denominator.

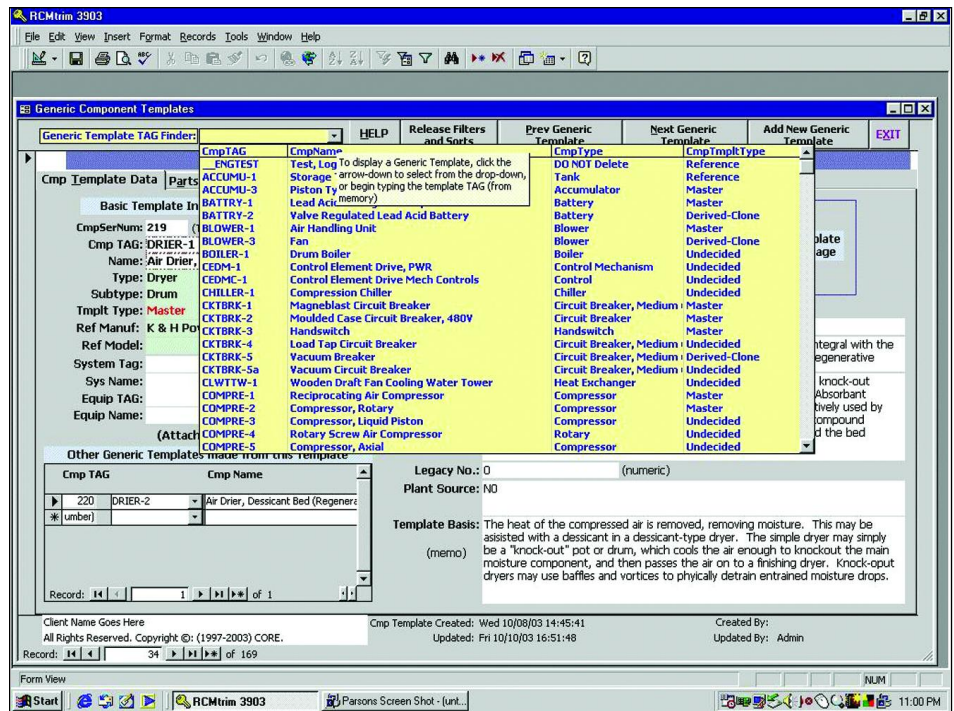


Figure 2: Template Selection from Library.

Discussing cross-discipline failure effects helps quantify risks developing equipment risk profiles. Discussions suggest strategies that improve facility operations and maintenance. Participants reveal and gain risk awareness. Diverse experience yields different failure insights and risk perspectives. Capturing tribal knowledge assures future use of shared experience.

Assessing risk plant operators, workers, and owners should reach consensus. Physical construction freezes operating risks in a design. Architect-Engineer (AE) design descriptions document system functions. Designs reveal equipment functionality. Unnecessary maintenance costs stem from unnecessary work tasks, compounding costs over facility life. (Hidden maintenance costs are embedded in program assumptions.) Making PM cost-effective requires realizing improved operations with maintenance. Keeping PM program development objectives at the forefront assures developing PM projects on-time, with near-term payback.

Design thumbrules emerge from risk analysis. Manual valves, for example, enable maintenance. Manual valve failure consequences are typically cost-based. Manual valves can be treated as “run-to-failure.” This numerically reduces component analysis by 25 percent. For 40,000 installed plant components, analysis declines by 10,000 tagged equipment items!

Rules have exceptions, however. One manual valve may be necessary under special conditions to realign an equipment train. That valve becomes critical. Whether PM can be effective still remains unanswered, but the

risk can’t be ignored. Thumbrules improve with successive system analysis, superseding ad hoc PM task selection. Revealing unique facility design insights provides practical reliability benefit.

2) Selecting PM Tasks

Components determine dominant failure modes. Vendor O&M manuals recommend many PM tasks, implicitly documenting failure modes. Applied indiscriminately, however, vender-recommended PM programs produce lengthy, enumerative work lists – many tasks of which lack direct failure applicability. At complex plants, equipment risk drops based on design redundancy, low utilization, and absence of failures over economic life. Eliminating low-risk equipment from scheduled maintenance consideration in strategy development, before detailed failure modes and effects analysis (FMEA), streamlines projects. Pre-developed template use also speeds work.

Classifying critical parts by failure speeds analysis and simplifies risk assessment. For example, a pump may “fail to start,” “fail to deliver flow at pressure,” or “leak.” Several part failures can lead to the same pump failure mode. Consider “fail to deliver flow at pressure.” For a centrifugal pump, worn seals, impeller erosion, volute erosion, or even a single-phased motor can cause low pressure at flow. A loose bearing guide, however, won’t cause failure to deliver flow at pressure. Design makes most part failures inconsequential. Consolidating part failures under component failure modes simplifies system effects analysis. Failure modes and effects

analysis (FMEA) identifies likely failures that cause system failures – a direct benefit. (Figure 1, PM Task Selection)

3) Packaging Results: Workscope

A workscope organizes PM tasks into blocks for performance. Organizing tasks into workscopes eases implementation. Consolidated into work order scopes (workscopes), tasks present fewer demands on the station's work order system.

Grouping tasks into blocks must be easy; it reoccurs over and over. Software subroutines must efficiently block and re-block tasks developing workscopes. Some software applications use point and click workscope task reassignment techniques to enhance speed; others use drop-down reselection. Whichever method selected, it must be user-friendly. Template application to equipment tags requires re-blocking tasks at completion based upon work context like tag-out boundaries.

Failure Mode Assessment

Aging degrades equipment over time. Perfect aging is predictable, while random deterioration requires probabilistic assessment. Real-world behavior falls between aging/random failure deterioration extremes. Developing effective PM requires identifying tasks that address failure modes based on aging behavior. The reliability engineer must identify component failure modes, parts causing failure, and failure mechanisms considering aging and only then – applicable PM tasks. Applicable tasks cost-effectively address failure. To be suitable for preventive maintenance, failures must be reasonably likely, exhibit discernible symptoms detectable using commercial technology, and be addressable by maintenance. Theoretically-defined failure modes simply confuse PM, leaving ineffective plans.

Failure consequences determine system function effects. Displaying component failure modes with a system's functions helps identify failure effects. Knowing system functional effects assists selecting the few critical equipment failure modes that matter – dominant failure modes.

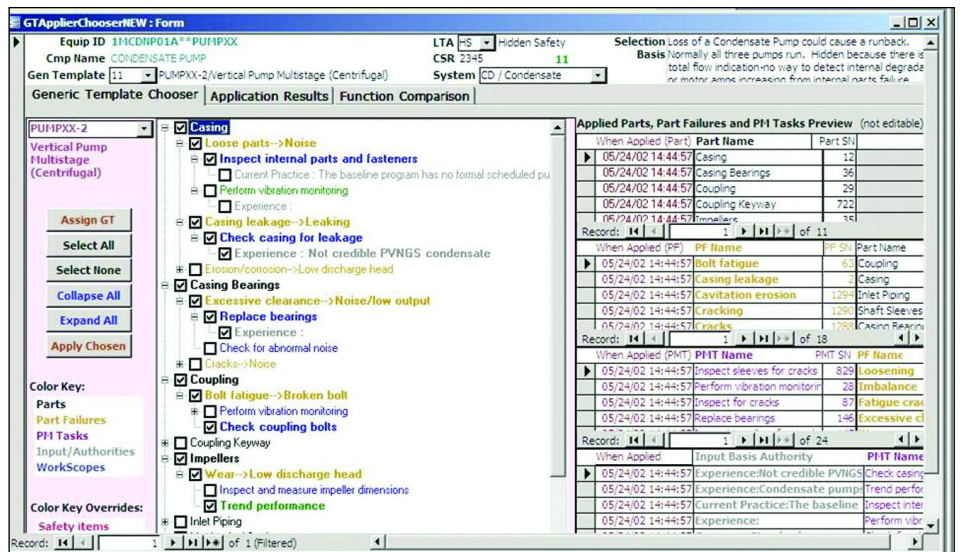


Figure 3: Template Application.

PM tasks must address parts, and their associated engineering failure causes. Failure processes like stress corrosion cracking, fatigue, or material erosion are fundamental engineering deterioration causes. Preventing fatigue-induced crack failures requires reworking cracks. Eliminating the failure mode cause is usually beyond maintenance scope – redesign is required. Successful programs need not identify root causes (although that helps) nor be perfect. Failure modes can usually be managed without elimination – this is the principle of design redundancy and PM itself.

Clearly defining credible failure modes requires effort. Studying many equipment types and failure mechanisms over years of plant support, the authors' conclude that most industrial failure mechanisms are well-known. The challenge is recognizing and selecting applicable (failure-mitigating) PM tasks, efficiently. Standard templates (Figure 2, Template Selection from Library) addressing common components and their parts based upon known dominant failure mechanisms helps assure appropriate task selection.

Selecting Tasks

Without knowing a failure mechanism – failure mode and cause, selecting applicable PM technology is impossible. Custom diagnostic technologies specify fault-identification characteristics. Ultrasonic wall thickness measurement – a type of non-destructive evaluation (NDE), measures wall thinning. Eddy current testing identifies tube pitting. Standardized part-focused PM tasks address common failures likely to be expressed as dominant failures. Efficient templates identify failure candidates quickly. Providing template models not only simplifies new template development, but speeds template application.

Applied equipment PM development reduces to simply choosing the likely failing parts, failures, and preventive tasks from template pick-list options.

Failure symptoms determine condition assessment choices. To be effective, instrumentation must identify incipient failure. Selecting diagnostic instruments requires equipment as well as instrumentation expertise. Suppliers often provide fault-identifying instruments with their equipment, distinct from "status only" ones used for startup, status or monitoring. (Status-only instruments are run-to-failure.) Critical instruments identify critical faults, often revealing hidden failures. Critical instrument failure risk corresponds to the hidden-failure that instrument reveals. In coal handling systems, a non-redundant instrument alerting methane gas presence would have "safety" risk classification, based on the safety risk of a hidden methane gas leak causing fire or explosion.

Applied Template

Template application translates standards into practice. The applied template models installed plant equipment – real equipment in a plant context. Streamlining template application simplifies to (1) defining installed equipment functions, (2) identifying equipment providing those functions, and (3) correcting standard templates for contextual service and risk factors. The last step associates PM tasks with dominant failures. The result is an applied template – or application. Equipment operating cycles, environment, and other contextual factors determine applied template content. Applied templates provide traceability, enable re-analysis, and provide the foundation for risk-based, template-developed PM scopes. They capture expressed equipment failures from standard

part-failure-PM task lists, automating PM task selection. (Figure 3, Template Application)

In an application's "applied template," the word "template" recognizes the high degrees of physical and functional symmetry in large plant design. Combining system symmetry mapping with applied template development identifies identical applications for symmetrical, functionally equivalent equipment. Extending the application to symmetrical equipment tags streamlines PM development, reusing PM analysis for similar equipment by reference to the application's equipment tag number.

Project

Engineers developed risk exposure maps and applied templates developing a three-unit nuclear generating plant's PM program on 33 non-nuclear but "risk significant" systems. These included systems like condensate, feedwater, extraction, main steam, turbine, and turbine hydraulic control – all outside the regulatory-controlled nuclear island. Objectives included improving reliability, developing risk-based processes, identifying single-failures (up to recommending redesign), and simplifying the PM plan to improve plant reliability. (The PM "basis" justifies and documents PM plan performance.)

Station personnel performed analysis with initial contract support. System size varied from feedwater (several hundred equipment tags) to 480V electrical (several thousand). Simplified equipment risk symmetry maps, templates and their applications (applied templates) characterized the process. Process and instrumentation drawing (P&ID) markups expedited symmetry mappings and critical equipment selection.

Engineers redefined architect-engineer (AE) system boundaries, associating circuit breakers with driven loads. They also simplified ad hoc craft-based system boundaries like Lubricating Oil (LO) into risk-based ones. (The original lubrication oil (LO) system included all separate lube oil subsystems – not particularly useful for risk.) On average,

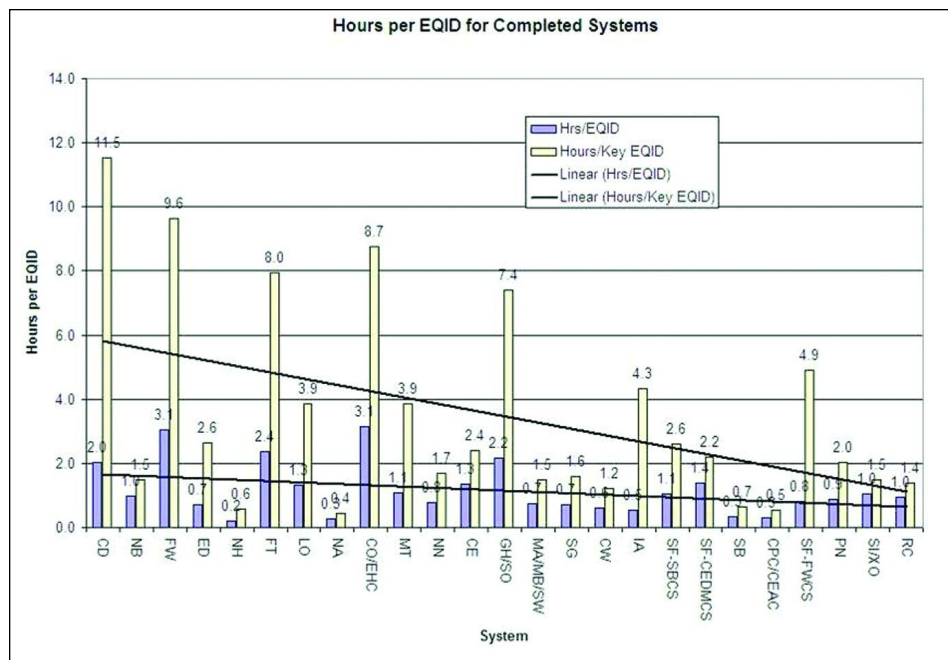


Figure 4: Statistics Summary.

the first review assessed 60 percent of equipment non-critical. More rigorous RCM criteria suggested another twenty-percent would drop in rank, once criticality classification confidence grew.

During the project, risk definition evolved. "Defense in depth" drives nuclear risk processes. This historical nuclear principle requires multiple risk management strategies such as redundancy, diversity, and independence for nuclear safety. General Design Criteria, 10CFR50 Appendix A requires "such capabilities will be implemented" referring to defense in depth. Practically, conservative interpretation of Appendix A elevates all nuclear plant equipment to the highest risk class – safety. This substantially adds to nuclear maintenance costs, and partially explains the high-cost of nuclear operations today. "Risk-informing" nuclear regulations force technical design committees, regulatory bodies and operators to apply graded risk concepts to risk-inform nuclear design and operations. Industry-specific rules require flexible database design. Database (re)analysis automatically updates all finished plans as standards, processes and understandings change, contrasting sharply with spreadsheet or other manual methods. Local area network application installation eliminated hard-copy routing for expert reviews and approval.

Spreadsheets

In the project, reliability engineers learned a relational database application. Early in the project, familiarity with MS Excel™ invited informal spreadsheet development and use.

Some engineers found transition to a database software application too constraining. Two reliability technicians assisted four engineers develop risk exposure symmetry, components templates and template applications. They also generated reports for non-computer operations and maintenance reviewers. Technicians coordinated other workgroup support, especially system teams and work planners. Technicians quickly became highly-proficient entering risk assessment and applying templates. Process immersion developed expertise. Engineers, maintenance reviewers, operations staff and maintenance system teams developed system risk exposure profile. System teams approved each system's final risk profiles. Reliability engineers developed standard templates from component template libraries or built them from scratch. These templates provided the sources for application to select parts, failures and tasks, customizing task intervals based on failure mechanism.

Though popular, spreadsheets proved problematic. Popularity stemmed from familiarity; engineers love spreadsheets. Exporting source records, developing data, and re-importing results to the main database from spreadsheets was burdensome. Spreadsheets can manipulate data, but time required preparing and using spreadsheets constantly increases. Users manipulate spreadsheet format, freelancing design (changing column/row locations, headers, even row primary keys themselves) until analyzed data can't be returned into its source CMMS/EAMS database. Then records are manually reconciled or purged. Manual data manipulation grew substantially over time.

Risk-based PM development reduces cost, improves reliability

- Substantially exceeds required standards for risk-based operations
 - Cost-competitive with other PM development methods
- Though harder, risk-based PM development benefits are well worth it!**

Accommodating users who preferred developing analysis externally in MS Excel™ complicated efforts. Selling users on MS Access™ for their personal database customization needs afforded partial solution; Access™ at least was relational. Accommodating users had the undesirable side-effect of supporting and eventually freezing inefficient work processes. Reducing external work temptation ultimately provided the practical solution. Performing as much data entry directly into the database as possible became a goal. Eventually external work moratorium ended concerns.

PM task selection requires equipment failure research. Information can be developed from operating log reviews, work orders history, operating events, and other performance history. Interviews supplemented documented sources. While no failure analysis is perfectly objective, oral recollections introduce opinions that lack validating failure statistics. Most analytical work depended on oral reporting and tribal knowledge. Engineers developed templates, applying those templates creating template applications. Their strategies varied, revealing several template-application styles. At one extreme, some created a new template for each new component type encountered. At the other, one addressed many components with one very general component template. The database software accommodated either style. Detailed, customized templates (at the cost of generality) applied completely, must be balanced against numerous specific template applications extensively customized on application from very general source templates. Applying exhaustively-customized templates required less effort, but had less overall utility. A more generic template approach required more customization on application, making its template utility broader. In both cases, subroutines sped template development and customization at template and application levels.

Productivity

Time study showed most time was spent performing engineering system analysis. For

each system, a lead engineer learned the system. Familiarized with the functions, equipment, and process flows he developed a system equipment risk exposure/symmetry list. Once approved, this equipment list identified the exact system equipment symmetry and risk context required for template application. Average systems used thirteen templates in thirty applications to model a system of one-thousand coded components. The application step selected templates based on component type, picking part failure details with the risk symmetry map. Encountering new equipment component types could require a new template. If this occurred, reliability engineers customized standard library templates, or developed new templates from scratch. Subroutines that copied existing templates for customization speeded new template development. Copying/editing an existing “diaphragm operator” template created a “cylinder operator” in lieu of building the cylinder operator template entirely from scratch. Obviously, this required customization editing on many levels, but functionally similar designs enabled using a common parent. Saving analysis time justified this process, upholding fundamental risk standard requirements.

Achieving productivity required overcoming two limitations. First, all assigned engineers needed to master reliability as a subject. Some found applying templates with critical equipment failure focus hard. Like manufacturers, they addressed rare failures with PM. Analysis to find exact dominant failure modes proved tedious. (Formal RCM requires basing PM tasks on statistically-derived failures.) Validating craft tasks in focus-type working groups provided “poor-boy” failure validation. Utility engineers had little failure statistics training and lacked data reduction tools to extract, summarize and define dominant failures and their mechanisms. So PM tasks based upon hypothetical, inadequately defined, and even rare, low consequence failures added to work plans.

Second, database utilities needed simplification. Some software routines, like relating template tasks to functional failures, were

made optional. While formal RCM relates equipment failure to a system function, enforcing this requirement proved too difficult. Dropped, documenting equipment failure effects became less exact. Displays helped apply templates, navigate the database quickly, and further streamlined development. With a database, effective template application required quickly selecting dominant failure mode(s), parts, failures, and PM tasks. Modified, rebuilt and streamlined software displays (as application interface views) expedited application. Modifying template application methods into visual, GUI displays with tree hierarchies and checkboxes simplified use. New software formats exploited equipment hierarchy, automating record navigation, providing more visual process decision support.

Component/equipment symmetry risk assignment required half the total system review time. Applying templates creating the scheduled maintenance plan demanded the remainder. System-level template application failure review varied depending on system, failures and detail level sought. Process changes, group discussion, comments and rework diminished steadily throughout the project. Early in the project, several reanalysis stand-down periods incorporated lessons-learned, standardizing results, improving the core process. (Figure 4, Statistics Summary)

Interim Results

During the project, the three units’ turbine trip rate fell. Unit trip experience approached “breaker-to-breaker” performance. Actual measured reliability steadily improved, though even before final PM tasks implementation. Fairly, one could ask, “How could RCM analysis cause plant reliability benefit, then?” We believe the answer lies in the Hawthorne effect: that is, it didn’t, directly. During analysis reliability awareness, methods, and strategies improved for those participating in project equipment failure discussion and reviews. In daily plant use these new skills yielded gains. PM task selection processes improved cost efficiencies. At 20%



completion, over one work-year of non-critical PM reductions had been identified (>2000 hours). The tools had been developed to measure exact benefits shifting to risk-based maintenance.

Conclusions

Developing and justifying generating plant PM, improving reliability with limited resources can effectively use RCM-based processes. Simple process steps, rework control and focused reviews achieve near-term maintenance reliability benefits. Streamlined processes with software make RCM application for PM development feasible. Streamlined, risk-based task selection processes accessible to more users benefit all. General site reliability awareness, as well as direct PM improvements, benefits plant reliability performance.

Plant reliability is abstract, but culture shapes work processes. Few individuals know existing plant overall designs completely. Organizations share collective design awareness. Reliability awareness improves plant reliability and reduces cost. Specific RCM processes and tools – relational database software – provide a means to improve plant reliability while reducing costs.

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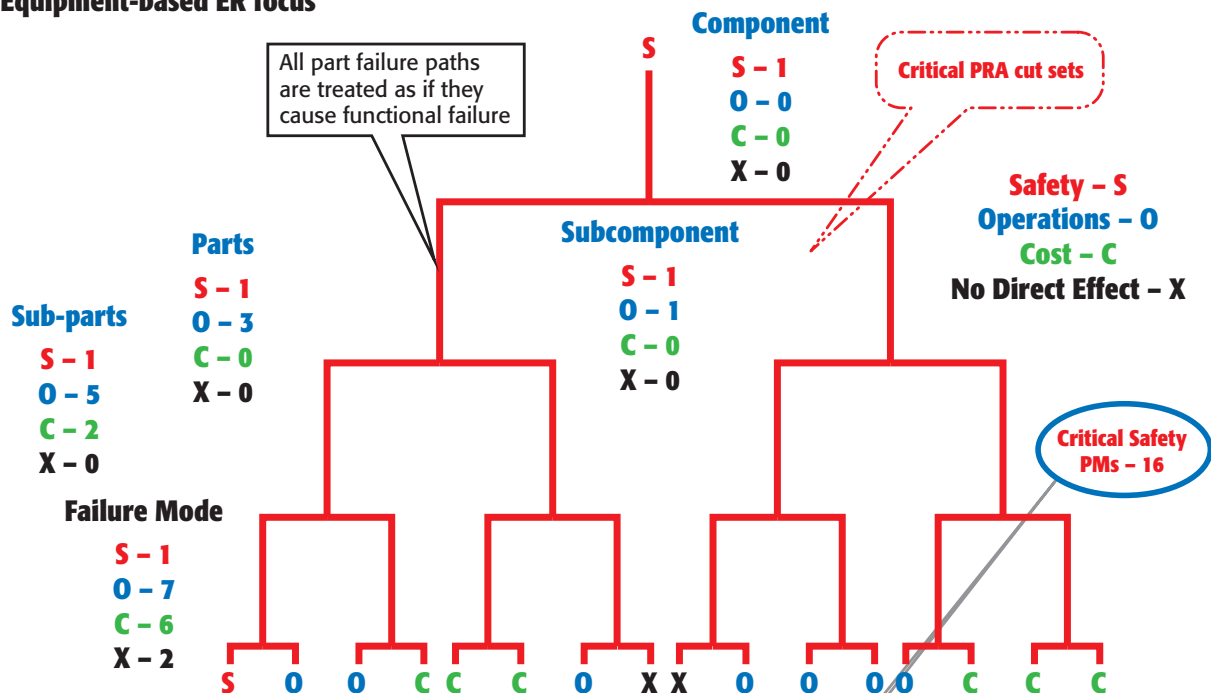
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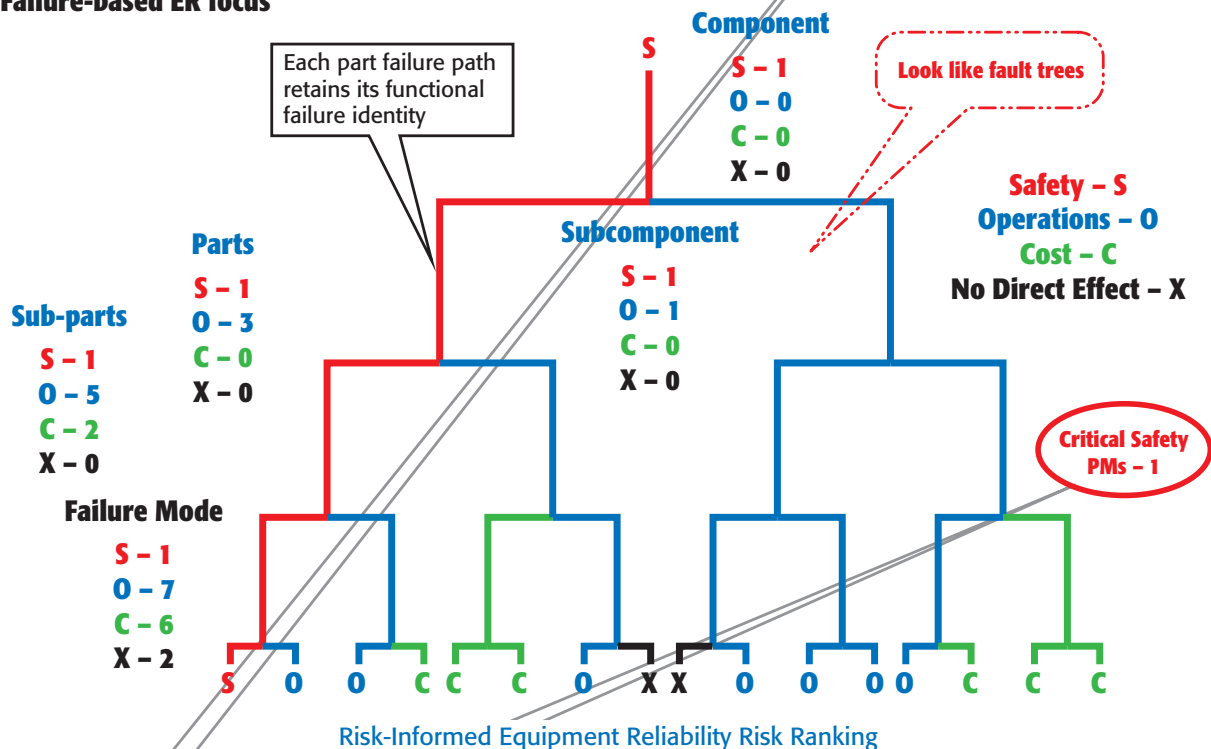
Failure-Based Equipment Reliability (ER) Focus

Equipment-based ER focus




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Failure-based ER focus



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